

JAPAN VISA INFORMATION HOTLINE (24 hours/7 days a week, Russian only)

TEL: 0800-800-143

This hotline is designated for visa applicants residing in Ukraine.

If you are calling from Ukraine, you will be charged a domestic call fee for your call.

This Hotline will only provide general information regarding Japanese visas.

The Hotline will not connect you to the Embassy's Visa Section. If you need to contact the Embassy in regards to a pending visa application, please contact the Embassy directly at 044-490-5501 during office hours.